



Year Book 2020

We Impact on Our Communities

Our Impact on Society (I_s)

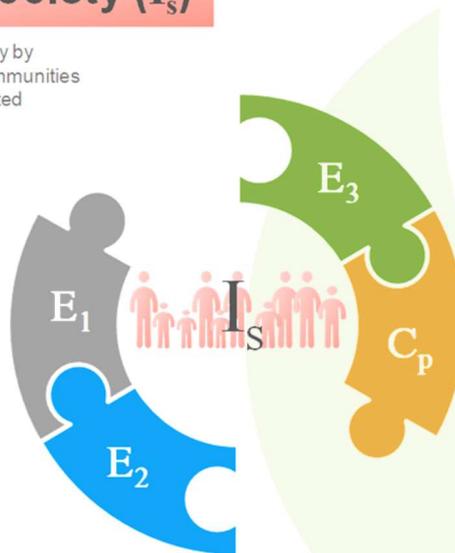
We aim to increase our impact on society by providing quality Higher Education to communities other institutes have traditionally neglected

Engagement (E_1)

We seek to improve our number of positive engagements with all our stakeholders

Evaluation (E_2)

We will increase the effectiveness of evaluation of our people, processes and systems.



Enhancement (E_3)

We shall implement enhancements that improve our teaching and learning environments and practices

Constancy of Purpose (C_p)

We shall maintain our constancy of purpose by providing quality Higher Education (HE) programmes in Business, Hospitality and Health Care

$$I_s = \sum E_1 \times \sum E_2 \times \sum E_3 \times C_p$$

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Photographs of OLC staff and students without masks were taken pre-COVID-19 Pandemic.



“We have achieved our dreams”

Mohammed Miah and Louise Smith Higher National Diploma in Business

Dr. Chris Bamber

Managing Director and Dean

For widening participation at OLC (Europe), it has been another full and exciting year thanks to our past and present student community and all our staff. Despite the unprecedented times, the trials and tribulations of the Coronavirus Pandemic, our 2020 Exam Boards presented above 92% success rates across all the Higher Education programmes OLC delivers. Hence, this is the time to thank all our Community Champions, our Out-Reach Team and the BAME Community Leaders that worked with OLC throughout this ordeal. Notwithstanding such challenges, the College again successfully developed and extended Partnership Agreements with Sunderland College and established a future of collaborations with NCG, which reach beyond 2025.

We have been blessed, in recent times, with many ambitious and talented students joining our collegiate and we have been able to provide them with the information and support that they need to make successful university applications and career choices. The vital support we offered, to both our local and international students, included one-to-one personal statement advice for mature students, 'Work Placement' workshops with all our students, Volunteering Advice and of course our series of 'Inspirational Speakers' have inspired many to believe in their dreams.

We hope this 2020 Year Book gives you an insight into our world class widening participation activities across the College and that you enjoy hearing from our overseas and UK learners, our welfare team and our academics, with whom we work. We would also like to take this opportunity to thank those who have contributed to our activities over the past year and encourage anyone thinking about becoming involved to get in contact with us.

Learners achieved minimum 92% success rate



Excellent academic progression and career development for local and international students

If you are inspired to get involved – get in touch with us



Mrs. Julie Semmens ***Director of Student Services***

Welcome to the Year Book. I am delighted to be able to introduce you to the Year Book, where we showcase the very eventful year of 2020. You will be able to see our commitment to our students and the impact that we have made together on the diverse communities that our students come from. We truly embrace equality, diversity, inclusion and strive to meet all individual needs. This is intrinsic to everything we do as a College and to every aspect of our student and staff education, at our Bolton, Manchester, London Seven Sisters and London Aldgate East Campuses.

I am proud to share our Year Book and have enjoyed putting this together. Enjoy!



Geoff Thompson **MBE, FRSA, DL of Greater Manchester** **Guest Speaker at Degree Ceremony**

The 2019 Awards Ceremony for OLC Bolton and Manchester Campus was held at the Bolton Campus in the Victorian Courtroom, the largest Moot Court in Europe. Degree and HND Certificates were presented to students, in the presence of the esteemed Geoff Thompson Deputy Lieutenant of Greater Manchester, Chair of Governors of the University of East London, and his wife Janice Argyle Thompson. Geoff is a former 5 times World Karate Champion and Janice a former 2 times World Karate Champion. Geoff is currently in training to make the GB squad for the 2021 Tokyo Olympics, proving you are never too old to learn or participate. That sets the standard for all at OLC.

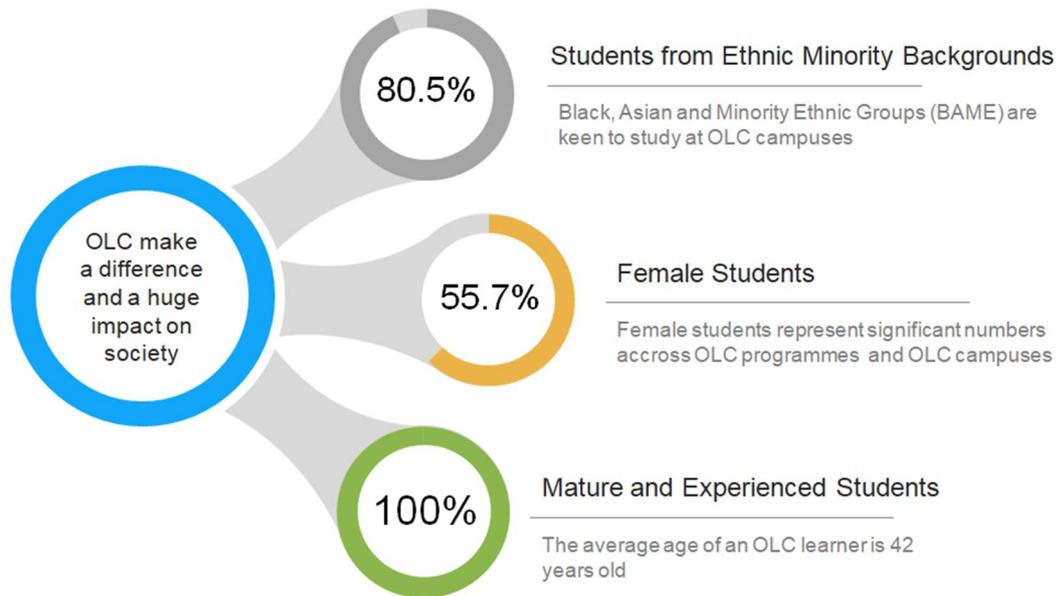


“You are inspirations, you are beacons and you are examples that when you are told you can’t, you indeed can.”

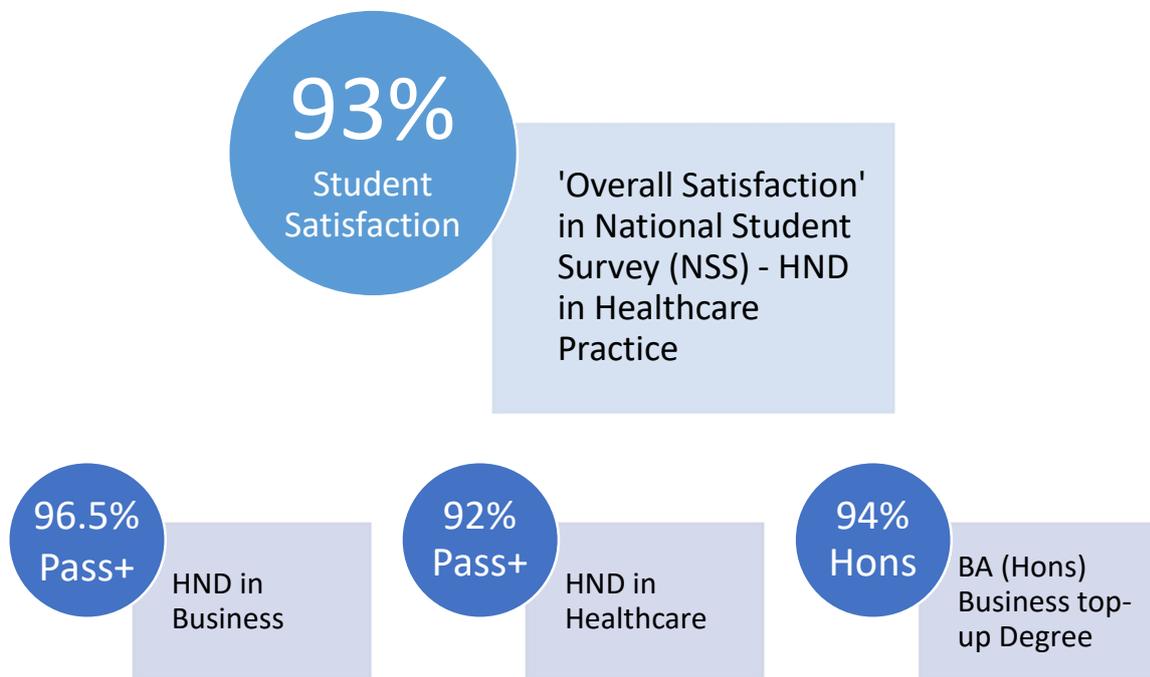
Geoff Thompson MBE, FSRA, DL

Our Impact on Society

Serving the Local Communities



- National Student Survey Results (2020 Healthcare Students¹) and Student Success Rates (2019/2020 success across all graduating cohorts²)



¹ Published in 2020 by the OfS the NSS survey 'overall satisfaction' average across all UK students was 83%. The two highest 'Overall Satisfaction' scores were Brighton and Sussex Medical School at 96.43% and University of St. Andrews at 92.73% which places OLC/Sunderland College students in the 2nd highest satisfied group of all UK HEI students, across our four nations.

² From figures prepared by OLC on 9th November 2020 supplied to NCG.



HND Business Seven Sisters Campus, London



"My OLC education journey has been an exciting one even though there were many challenges, including completing my functional skills in holiday periods. Thanks to Ernest, and all the OLC Seven Sisters team, I never gave up and got my HND Business qualification. I then progressed to Coventry University for my Top - Up Degree, got a First-Class Honours and hope to commence a Masters soon. Thanks to Ernest and OLC Europe, the training I received at the College has set me on my career path."

- Cudjoe Boateng, BA (Hons), HND Business



"OLC London campus is a happy and vibrant place to work. We have a strong team of dedicated staff who work well together to ensure the college environment is safe, secure, developmental and meets the learners' needs. I enjoy working in the London campus and having close working relationships with both students and staff. Having the opportunity to be part of each student's learning journey is a role I do not take lightly. I love to see our students overcome challenges, self-doubt and ultimately achieve their qualification. I am passionate about adults returning to education."

- Nana Wulff, Student Support

HND Business Bolton Campus



"My journey with OLC was full of fun and I will miss this every day.

Thank you to all the OLC Staff for building my confidence, supporting me to gain a Distinction Grade in HND Business and enabling me to progress my career."

- Israt Jahan,
HND (Distinction) in Business



Former student, Alumni Abdul Wjud started as a waiter on minimum wage in a local restaurant. *"At first I could not talk to people but then with OLC's help and encouragement I have gone on to gain a Master's Degree in Law and I now work for HMRC".* Abdul also continues to work with OLC as a Community Champion, both in the UK and Bangladesh. *"I want my community to feel what I feel and want to inspire all people to give education with OLC a try, it will transform their lives."*

"Students tell us that they have 'light bulb moments' when applying theory into the workplace and have been promoted to management roles due to the knowledge and skills they have acquired. We actively support students who wish to start their own business ventures and provide support developing viable business plans."

- Nichola Kenny,
OLC Programme Manager Business



HND Business Blended Learning

Pass Rate 100% with achievements, OLC teaches them young too!



“OLC is a brilliant learning environment. Nothing is too much trouble and the staff are always there to support you through the good times and the bad.”

- Isabella Hakobyan

Isabella Hakobyan was OLC's youngest ever student at 15 years old, and our most gifted academically. She graduated the Pearson HND Business Studies qualification with the highest Distinction Grade possible in June 2020. She is now studying an Accounting & Finance Degree at Loughborough University, a member of the eminent Russell Group of UK Universities. Isabella's ultimate ambition is to get a First Class Honours Degree and become a qualified accountant with one of the UK's global leading accountancy firms.

OLC delivered a customised blended learning programme to students from Armenia, Russia and Kazakhstan, all under the age of 20. The programme of study used the best of class electronic media to deliver online lectures, with a full range of student services, including one to one support,

assignment support, successful Summer Schools, pastoral care and extra-curricular activities.

Sergey Samarin is now on his Top-Up Degree in Business Studies at Chester University, is on course to achieve an Upper Second Class Honours Degree and hopes to secure employment with a major UK blue chip company.

Dianna Tokpayeva moved to China after completing her OLC studies, gaining a Scholarship for her Computing Studies Degree at the acclaimed Shanghai University and has been accepted for Masters Sponsorship in Mako.

Vasily Gilka joined OLC's Blended Learning Programme at 16 years old and has graduated from Chester University with an Honours Degree in Business Studies.

Maxim Potapov completed his OLC studies, whilst studying Engineering at Shanghai University. Max's business ambitions have taken him to Bali, where he has established a successful restaurant & bar in the prominent business district.

OLC is exceptionally proud of the achievements of our youngest students and is indebted to pioneering work of OLC Director of MIS & Infrastructure, Greg Paton, for managing this highly successful programme.

Meet Some of Our Award-Winning Students!

HND Business



Students working at The Royal Balti House gained the top spot in the takeaway category by food review site Restaurant Guru.

The restaurant posted the good news to their Facebook page, saying:

"We are happy to inform you that Royal Balti House has got recognition as the Best Takeaway Food in Bolton 2020 by Restaurant Guru."

Great Marketing here guys!!

The site, which compiles reviews posted to other places such as Google, Yelp, and Facebook, ranks restaurants in different categories, to help users find the best place for their tastes. Royal Balti House is also ranked as the best Indian restaurant in Bolton.



Four of our Business students have transferred their learning into the business world and have scooped a top national award.

The Achari Restaurant in Crook Street on the fringe of the town centre gained the prestigious award 'Asian Restaurant for 2019 in the North' at a glitzy awards presentation at the Grosvenor House Hotel in London.

Sanu Miah, Achari's owner, said he was "absolutely delighted" to receive the award. "It really is an honour to be considered the best in the North and to be recognised nationally."

The awards, run by the Asian Catering Federation, involved customer votes and filmed interviews as well as a review of the menu, the premises, the atmosphere and the service.

Competencies listed below developed the students' skills both academically and within the workplace!

Marketing Essentials
Financial Accounting
Managing a Successful Business Project
Business & Business Environment

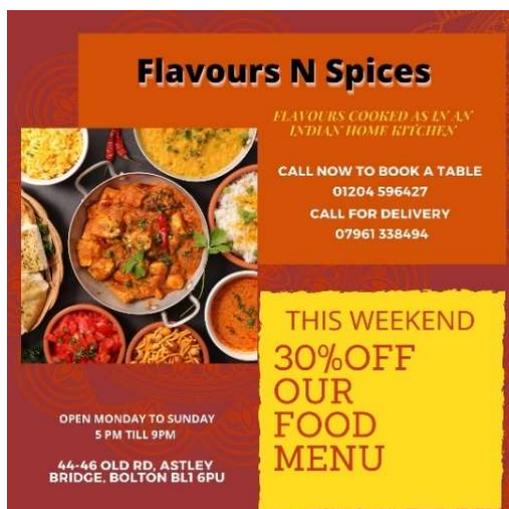
Well Done!

NCG Top-Up Degree in Business BA (Hons) Business Management

NCG is one of the UK's largest public sector College Groups, with over 45,000 students a year from a national network of 7 major colleges. Crucially, it is the only UK College which holds Taught Degree Awarding Powers. Aply led by Dean and Managing Director, Dr. Chris Bamber, OLC secured NCG Franchise for delivery of their BA (Hons) Business Management Top-up from our Bolton, Manchester and London Seven Sisters Campuses.

OLC's Programme Manager, Nichola Kenny, is highly experienced in managing franchise agreements to the highest QAA standards and is totally confident that OLC makes a positive contribution to NCG's Access & Widening Participation Plans and Student Success rates.

Johnny Stevens is one of our Top-Up students who has worked hard to achieve his HND in Business. He has put his knowledge from class and talents to good use with a well-respected and popular eating venue. We have been with him every step of the way!



Congratulations and good luck to one of our students, Johnny Stevens, of the first day of opening his restaurant tonight, "Flavours N Spices". If you are in the mood for some lovely Indian dishes and Bombay street food, then come down to 44-46 Old Rd, Bolton, BL16PU.

Dr. Chris' favourite dish is the Chicken Kali Mirch, a special dish with the chef's Magic Pepper Sauce.

Chartered Institute of Credit Management Professional Course

OLC Europe continue to be one of only a small number of colleges who offer the Chartered Institute of Credit Management Level 3 qualification with this year being our 22nd consecutive year of delivery. The program itself continues to go from strength to strength. In 2020 we are proud to announce a 100% pass rate for students sitting the exams.

Credit management as a profession is a high value career opportunity which OLC has been keen to support. Our program combines both on site and remote learning opportunities, so that we can cater for all forms of learning preferences. This flexibility has been appreciated by a range of learners, with remote learning being particularly in demand, as it allows students from geographical areas that do not have any learning provision to play a full part in acquiring a professional qualification in the profession.



“The ability of OLC to deliver professional programmes of study shows its commitment to a broad spectrum of learners. Prospective students can be certain that OLC will seek to meet all of their needs with our broad range of study.”

– Greg Paton, Director of MIS and Infrastructure

Impact of the Pandemic



Throughout 2020, many families in the UK suffered from the devastating impact of the Pandemic upon their loved ones. The OLC family is no different. We suffered the tragic loss of our beloved HND Business Studies student, Ahsan Kamal, to the COVID-19 virus. Our thoughts and prayers are with his family and the OLC Business Studies Programme Manager, Nichola Kenny, provides a personal tribute to Ahsan:

“When teaching Business Systems on the HND, Ahsan would arrive with an infectious giggle and big smile. Ahsan was a family man, juggling family life and studying. Ahsan would always be a big part of social activities both within his cohort and College social events. Ahsan had started the NCG Top-Up Degree and was looking forward to completing his Level 6 studies.”

NCG Top-Up Degree BSc (Hons) Health & Social Care



Joanne Walley completed her HND in Healthcare Practice for England, while also battling gestational diabetes and giving birth to her daughter. When asked at interview for the Health and Social Care Top-Up Degree with NCG, why she wanted to join, she explained that no one in her family has a degree and that she was sure that education would help her provide for her family now and in the future. She also went on to explain that she wanted to be a good example to her daughter, and to others, to demonstrate that if you persevere and put your mind to anything, you can achieve your goals. Joanne also acknowledged that she is confident with her tutors and welcomed the chance to further her education.



Suzanne Greenwood gained full time employment from her placement at the Royal Bolton Hospital and currently works on the maternity ward. She spoke to her employer about starting the Level 6 Top-Up Degree course with NCG and they fully supported her by changing her duties, in order for her to attend classes.

"I am delighted to combine my career with further degree studies."



*"My name is **Jaya Vishram**, I am currently continuing my Health and Social Care Level 6 Top-Up Degree with NCG. For me, continuing education is like being given a second chance to develop my experience and knowledge in the health and social care sector.*

In my religion, Hinduism, we say that teachers are traditionally the guru a reverential figure to the disciple (or chela in Sanskrit) or student, with the guru serving as a counsellor, who helps mould values, shares experiential knowledge as much as literal knowledge, an exemplar in life, an inspirational source and who helps in the spiritual evolution of a student. Through my journey, my lecturers at OLC have taught me to stand up in the world, held my hand when I thought I was failing, and pushed me to where I am today. I can honestly say that I am proud of myself knowing that my children will follow into my footsteps and make me a proud mother one day."

Work Placements that Add Value Learning-by-Doing

OLC Level 5 Diploma in Education and Training Staff Development



The OLC Work Placement Officer, Liam Pepperell, collaborates with external organisations relevant to Health and Social Care. These include DePaul, NHS Bolton trust, Home Start, Communic8te, Action Together, Outreach, CAHMS, BAND, and Probation Services.

Students have been able to visit the organisations with the Work Placement Officer prior to any placement.

In addition, external organisations have been into College as guest speakers to introduce students to their organisations and to explain the opportunities available to them.

“In addition to my role, I am also a student tutor currently studying for an OLC Level 5 Diploma in Education and Training. I feel that these new experiences have enabled me to engage positively in the OLC student journey. This has also made me grow in confidence and has developed my writing style, giving me a clearer understanding of why, and how, we need to adapt to meet the needs of all our students. The course has given me more applied experience in teaching and learning, and has helped me to cultivate relationships with students, hence, finding placements which are suited to an individual’s skills set.”

- Liam Pepperell,
OLC Work Placement Officer

HND Healthcare Practice for England

Thank you to all our Key Workers

Name: **Michelle**, Job Role: Carer

"My job role involves providing personal care, assisting with mobility, administering medication, preparing meals and assisting with dressing."

What do you enjoy about your role?

"I enjoy meeting new people and facing new challenges. I have always loved working in the Healthcare industry. Being able to care and support the elderly and vulnerable makes me feel good, there is nothing more rewarding than being able to make people feel better about themselves and situations around them."



Name: **Cordelia**
Job Role: Care assistant

"My role includes supporting and advocating for service users."

What do you enjoy about your role?

"I enjoy working and communicating with others within a team; I have built good professional relationship with service users, their families and Health and Social Care Staff."



Name: **Winnie**
Job Role: Mental Health
Support Worker

"My job role includes being responsible for the well-being of vulnerable people with care needs on a daily basis; communicating effectively with service users to identify care needs and offer support as required; supporting individuals to live a valued life of independence, fulfilment, self-determination, and work within the scope of ethics to treat individuals with dignity, respect and privacy."

What do you enjoy about your role?

"I particularly enjoy offering safe and compassionate care to individuals whom I support, as I acknowledge the best outcomes of high-quality care delivered to individuals within my care setting."

BA (Hons) Degree in Hospitality Management University of East London

OLC Programme Manager in Hospitality Management, Olutiunde Akingbehin, is leading the OLC UEL cohort of students through the final year of the BA (Hons) Hospitality Management Degree Programme. Olu completed his Degree and Teaching qualifications at the University of Bolton, before joining the OLC Academic Team in 2017. He has now completed his Masters Degree at the University of Bolton in Supply Chain Management, with his dissertation on Assessment of Information Management, gaining a Distinction. Olu has put his research skills to the fore in delivering the UEL curricula and is confident the OLC UEL success rate will exceed UEL pass rate.



The Hospitality students ensured, that when OLC held a European wide ERASMUS project workshop, all the customer service experience was top notch. The students managed the whole workshop from arrival to departure of our international guests. Conference check-in, badges for guests, transport to and from the venue, refreshments throughout their stay, a traditional Bangladeshi feast, the induction and safety briefings all excellently performed for the workshop attendees by the students.



Dr Allan Lawrence with Olu and
Hospitality students

OLC Supports Charities

Raising Awareness and Funds for Good Causes



Mental Health Awareness Days called Tea and Talk were enjoyed by staff and students in Manchester and Bolton. One student said,

"It is good to cover this subject that is a taboo in my culture."



Gerry Sutcliffe, former UK Government Minister for Sport and Civil Society (2007–2010), joined the OLC table at the London charity event and is shown sat with Professor John Sharp and Nicola Stockton.



Directors enjoyed attending a charity ball, for the Youth Charter for Sport at the Olympic Stadium, raising money for East London community charities.



Well done to the Winning student of our steps challenge!

Amanda joined our steps challenge and helped raise funds towards a fantastic cause. Mind are committed to improving the lives of people with mental health needs. We promote the health and wellbeing of people affected by mental distress and take a positive approach to mental health, challenging stereotypes and discrimination. Amanda was able to achieve 101,740 steps in a week! As a bonus of the challenge Amanda also lost 1st 5lb in 5 weeks- FANTASTIC news!!!

Dr Chris raised funds during the month of October, with over £1,200 raised for Macmillan. Staff and students supported his successful attempt of no alcohol during Stoptober. Brilliant example Dr Chris, Well done!



Our Top Up Students Meet Local Entrepreneurs!

In order to inspire our students, we invited guest speakers from different backgrounds to explain their own stories, challenges and learning episodes in order to help our students.

Michelle Raymond - The People's Partner Ltd.
Andrew Jones - Jonple
Craig Kenny - Element Fire Protection Ltd.

Students were able to speak to the above visiting speakers and ask any and all questions.

"I really liked that these people have not been in business long and that they come from around here."

Another student Rashid from Health and Social Care said, *"He gave me some good advice and some places to contact too."*

A Huge thank you to everyone involved in our Diabetes day events. Thank you to all the staff and students that make things like this possible. We have raised an amazing £211 across our Bolton and Manchester campuses!



World Class Research

OLC Post Doctoral Centre



Extensive Publication Success

As one of the UK's most prolific researchers and publisher of articles in learned journals, Dr. Chris Bamber has inculcated this mantra to be a key element of the OLC Continuing Professional Development for all staff. Academic Tutors are encouraged to complete Masters and Ph.D.'s to become strategic leaders as prolific scholars, with peer review papers and book chapters published. In 2020, OLC Staff delivered 17 Scholarly Publications through 8 Peer Reviewed Journal Papers, 5 Book Chapters and published at 4 Conferences.



Post Doctoral Position

Dr Wenwei Huang would also like to thank OLC for all the kind help and support provided so that he has been fully funded by China Scholarship Council (CSC) for his three months post-doctoral study with the OLC Research Centre. Dr. Chris Welcomed a new member of the Post Doctoral Research Group from China and said:

“We are honoured that China has fully supported one of their most successful vocational skills researchers to come and join our highly active research team.”

- Dr. Chris Bamber

OLC Post Doctoral Research Developments



Dr. Enis Elezi

OLC Programme Manager Enis Elezi secured his Ph.D. on Higher Education Partnerships from a Knowledge Management Perspective. Whilst Dr. Elezi has joined the Teesside University Business School, he continues to write journal articles and books with Dr. Chris Bamber.

Dr Enis Elezi supports Dr. Chris and Dr. Dave Bamber by acting as external examiner to the Ph.D. students at University of Bolton.

Dr. Roshan Nimantha Panditharathna

A leading academic of the OLC London Seven Sisters Campus team, and newest member of the OLC Post Doctoral Research Centre, Dr. Roshan was awarded his Ph.D. in January 2020 from the University of Bolton, with research in Marketing, Entrepreneurship and Innovation. His expertise is in qualitative and quantitative research methods in Business. He has become an associate member of the Chartered Institute of Marketing and a member of the Marketing Research Society.

Dr. Roshan regularly attends and publishes at international conferences and is conference coordinator for Universities in Sri Lanka.



National Collaboration

Working with the British Armed Forces

Dr Chris Bamber, MD and Dean of OLC has worked for many years in support of the British Armed Forces and has made this relationship official by committing to the Armed Forces Covenant. Dr Chris said:

“We have employed UK Army and Royal Air Force Veterans on complex in house projects and for training overseas Military personnel. This has included retired Staff Sergeant Simon Coombes delivering with Dr Chris to the Royal Saudi Air Force topics including Communication Strategies, Cyber Technologies, Crisis Management, Leadership Skills and Team Development. Over the years, we have also provided skills training and education to serving personnel and retired military personnel, across all programmes from part time short provision to our full-time accredited courses.”

It is therefore right and fitting that a formal arrangement is put in place and OLC continue to support the British Armed Forces community.

OLC Supporting Those Who Serve

OLC has signed the Armed Forces Covenant supporting Armed Services Veterans Education and Training and secured ELCAS funding, from the Ministry of Defence, to support training from Level 4 to Level 7.



“Working with OLC has been a fantastic opportunity in supporting the Armed Forces Veterans into Higher Education and allowing them to take their transferable skills to the next level. The whole team at OLC have demonstrated a true and dedicated commitment to the Armed Forces Community and Armed Forces Covenant pledge in such a short time. OLC have a fantastic understanding of the veterans needs which supports them to find sustainable professional employment and provide companies with highly trained, dedicated and motivated employees from the Armed Forces.”

Terry Morley - Veterans Programme
Manager - Groundwork Greater
Manchester



NCG

S Sunderland
College



PROUDLY
SUPPORTING
THOSE WHO
SERVE.

International Developments

Worldwide Collaborations

In 2020, OLC undertook 11 International Collaborations with China, Russia, Armenia, Netherlands, Algeria, Nigeria, UEA, Saudi Arabia, Morocco, Turkey and Libya. This included working in partnership with the University of Bolton on a Saudi Masters Programme in Environmental Studies, involving the esteemed Myerscough College Land Based Curricula. Additionally, OLC assisted Bolton's Shanghai Headteachers Delegation Programme, with Dr. Bamber delivering a UK HE Quality Assurance presentation to over 30 Shanghai Headteachers and Education Bureau personnel at the OLC Aldgate East Campus.



Our Exchange Students enjoyed Visiting London and the Aldgate East campus which *“has excellent teaching and learning facilities”*. Another student stated, *“This has been a fantastic educational trip, I would like to thank everyone at OLC.”*

The Aldgate East, OLC College is situated in the central eastern part of Britain’s capital, the centre of the country’s international business and finance. This area houses the head offices of all major banks, financial institutions and insurance companies.



The College is within walking distance of the Tower of London, Tower Bridge and St Katherine Docks. A walk of 15 minutes can take students to the famous St. Paul’s Cathedral and Fleet Street. The Bank of England and the London Stock Exchange are also within easy walking distance. The College is situated opposite to Aldgate East underground station, which is connected with the rest of London through the District and Hammersmith & City underground lines.

European Developments

A MOOC for Social Entrepreneurs

OLC 's Impact on Professionals in 2020 includes the contributions of OLC 's Dr. Chris Bamber and Dr. Allan Lawrence to a £250,000 Erasmus Project, with partners from Belarus, Belgium, Cyprus, Czech Republic, Germany, Netherlands, Romania and Spain.



The Third Way project is an Erasmus project, funded by the European Union, that supports a partnership that is working on developing an online course, in the form of a MOOC, for Social Entrepreneurs and those that work in Social Enterprises. It is a partnership that includes Universities from Germany, The Netherlands, Belgium, Cyprus and the Czech Republic and Social Enterprises from Spain, Portugal and Belarus. The project emanated from OLC's membership of Businet. This is a network of over 100 European Universities, Colleges and Social Enterprises. Despite the lockdown, the partners are currently working online to develop the curriculum content and the opportunity exists (Coronavirus willing!) for future student internships and exchanges in the future.

Summary

An excellent year of high quality OLC Teaching and Learning is evidenced by five outstanding quality reports from annual reviews by third party regulators of QAA, LQRA, Pearson, BAC and CICM.



Chartered
Institute
of Credit
Management

Thank you to the commitment of all the OLC College's staff, associates, partners and subcontractors for ensuring our students have reached their dreams.



Thank you also to the commitment shown by our Partner Higher Education Institutions for supporting the OLC Impact on Society. We are indebted to their support, collaboration and encouragement during a year when there have been many challenges due to the COVID-19 Pandemic. Nevertheless, we are set to grow and continue to support our alumni, our current learners and our future students' journeys.

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**Start
Your
Learning
Journey
Today!**