

Case Study ISO 14001:1996 Environmental Certification

"Waste minimisation is only one part of our environmental management system. The OLC team have facilitated the inclusion of all the requirements of ISO 14001: 1996 into our operations. We now systematically improve our environmental performance through projects, audits and our environmental management review procedure."

Mark Milazevicz, Works Manager

Customer Myson Towel Warmers Limited

Profile Myson Towel Warmers Limited are a manufacturing company specialising in the design, manufacture and distribution of high quality towel warmers.

Challenge The challenge was to establish an effective Environment Management System (EMS) in the form of ISO 14001:1996 standard and not only to implement this standard to the satisfaction of the external auditor but also to embed this system into the company's culture so it would work successfully without OLC's presence.



Solution A committed environmental team was created and introduced to some simple management techniques to allow them to manage the process. We identified the organisation's environmental aspects which lead us onto improvement schemes related to environmental performance and facilitated the delivery of these programmes. We trained the entire work force on the issues related to waste management and trained internal auditors on effective environmental auditing and EMS maintenance.

Key Interventions

- Completion of a GAP analysis tool, comparing the requirements of the ISO 14001:1996 standard to current practice in order to identify areas that required development and improvement
- Identification of organisational environmental aspects
- Life Cycle Assessment of the product development
- Training of auditors on the EMS
- Training of the entire workforce on 5S – effective house keeping skills and waste management within the company
- Facilitating the creation of a simple, but comprehensive, documented management system and methods of recording results of measurements

Benefits Myson Towel Warmers Limited has obtained the ISO 14001:1996 certification and has managed to maintain its system since November 2002. The Environmental Team is fully competent and accepted their new responsibilities and is capable of running the system without external help. The company has also benefited financially from savings on operational costs since new practices have been put in place. Finally, Myson Towel Warmers Limited gained a competitive advantage on the market since they have been labeled as an environmental friendly company.

The Product

Myson Towel Warmers is a leading manufacturer of hot water and electrically heated towel warmers and part of the heating division of OY Rettig AB. They are aware that their products have a positive effect on the standard of living for many customers all over the world. Their key environmental aim is to create continual improvement whilst working to minimize its cost to the environment and Myson.
